Telehealth Essentials

- 1. Don't let technology derail the visit. Click here for preparing for help preparing your device for a telemedicine visit.
- 2. Plan for your appointment like you would an in-person visit. Write down any symptoms you're experiencing, make a list of questions you want answered.
- 3. Have a list of the prescription and over-the-counter medications or herbal supplements you use, including vitamins.
- 4. Have your pharmacy phone number and address handy.
- 5. Have a log of your blood pressure and/or other vital signs that the doctor may want to review with you.
- 6. Set the scene: Find a quiet place to talk that will allow you a measure of privacy and a secure Internet connection. Although a wired Internet connection is preferred, if the most private place in the house is a closet or pantry, make sure your Wi-Fi connection reaches that far and will support a video conference. The area should be well-lit and allow you to have the camera at eye level, so you can have a direct conversation with your care provider as if you were in the same room.
- 7. If we have instructed you to monitor your health at home remotely, these are the following tools that are useful:

Oral thermometer (recommended over ear or forehead units)

Fingertip pulse oximeter <u>such as this product</u> (includes heart rate and oxygen saturation). Garmin wrist monitor (heart rate, oxygen saturation, sleep tracking)

Automated arm blood pressure monitor <u>such as one of these products</u> (includes heart rate and blood pressure). Most monitors will record readings, or use a paper log such as this (link to existing BP log pdf)

Body scale

EKG recording device, such as KardiaMobile EKG unit & app